

2022

Quality of Life Charter

Ajman Chamber of Commerce and
Industry



The journey of humanitarian work in our country will continue to spread goodness all over the world and uphold the noble values and good deeds established by the late Sheikh Zayed, and our wise leadership will follow the same path.

His Highness Sheikh Humaid bin Rashid Al Nuaimi
Ruler of the Emirate of Ajman and Member of the UAE Supreme Council
May Allah protect him

We are committed to the highest improvement standards of quality of "health, mental, and physical" life

From the words of H.H. **Sheikh Mohammed bin Rashid Al Maktoum**, "The health of a nation and its people determines its ability to progress. Strengthening the healthcare sector is one of the UAE's highest priorities, and we are confident that our efforts will contribute to advancing healthcare everywhere."

- Ajman Chamber is committed to following the highest standards of public health, and applying the best leading practices to provide a sustainable healthy work environment for employees, customers and all segments of society in general.
- Ajman Chamber believes that providing a healthy and sustainable environment for employees and customers directly contributes to the quality of services and thus achieving the Ajman Chamber's goals

and objectives and its vision to achieve global leadership and ensure the sustainability of a growing business community that keeps pace with the future developments.

Awareness and spreading of health, psychological and physical culture among employees, customers, and society are one of the Ajman Chamber's priorities and main contributions to improving the quality of life.

- Ajman Chamber seeks to keep pace with the updates of the ISO standards about occupational health and safety (OHS) system, to ensure business continuity within a positive, encouraging, stimulating, and supportive environment, with the aim of achieving the Ajman Chamber's objectives relating to protecting commercial and industrial interests, enabling different sectors to keep pace with the rapid changes in the business environment, supporting commercial activity, achieving economic stability, and creating a safe environment attracting foreign investment in accordance with the best practices.

We are committed to following the highest standards of security and safety

- Ajman Chamber is committed to providing all security and safety requirements for its employees and customers by applying the standards approved by the authorities concerned with security and safety systems in the United Arab Emirates.
- Ajman Chamber seeks to ensure business continuity and the provision of services through specialized work teams to deal with emergencies and crises, May Allah forbid, so Ajman Chamber includes work teams of qualified and trained employees in the areas of security, safety, and first aid applications.
- Ajman Chamber is committed to protecting the digital security of employees and customers, and

preserving all data and information, by adopting the latest secure digital programs and systems through a set of multiple security controls at all levels that are applied based on the ISO standard for information security.

- Ajman Chamber protects and monitors information sources in accordance with applicable laws in order to protect and secure information, as well as maintain the continuity of its operations in compliance with the laws in force in the UAE.

We are committed to protecting the environment

- The late Sheikh Zayed bin Sultan Al Nahyan, Founding Father of the UAE, considered the environment a trust that must be preserved for future generations. He said in this regard: "Now, we live on this blessed land and we are responsible for preserving our environment and wildlife not only for ourselves but also for our children and grandchildren. It is our obligation to be loyal to both our forefathers and grandchildren."
- The late Sheikh Zayed planted in the hearts of the Emirati people and society the concepts of preserving the environment with the love of trees and working to increase the green area with all available efforts and capabilities. Indeed, the areas of forests, farms, and gardens have expanded in the UAE, despite all the difficulties and challenges due to its desert nature.
- Ajman Chamber is committed to fostering the culture of its employees and customers. It also adopts the ISO standards for environmental management systems and implements their methodology.
- Ajman Chamber is committed to encouraging and motivating all its member establishments as well as segments of society in general to reduce

the impact of economic activities on the surrounding environment.

- Ajman Chamber abides by all environmental laws governing its operations and activities, in addition to adopting a set of measures to ensure an attractive work environment by setting, maintaining, and monitoring environmental standards to ensure that emissions from activities do not exceed the limits permitted by law by complying with the instructions issued in accordance with the methodology of rationalizing expenditures by consuming electricity and water in a safe and sustainable way in the long term, and to ensure that no harm is caused to the staff working in Ajman Chamber.
- Ajman Chamber's work environment is characterized by efficiency, flexibility, and awareness by spreading the culture of moderate and regulated consumption of its resources and optimal use of resources, reducing the carbon footprint through contributing to the expansion of the green area of the emirate, and participating in achieving the UAE Vision to preserve resources and climate quality.
- Encouraging and educating employees and customers to rationalize and optimize the use of resources.
- Encouraging the Ajman Chamber's members the establishments to preserve the environment and adopt the requirements of the directions of the green economy in line with the UAE trends.

We are committed to the highest standards of climate conservation, emissions reduction, and energy rationalization

- Ajman Chamber is committed to contributing to the achievement of the requirements of the national plan for climate change, by reducing emissions and providing a conscious green economic system that contributes to rationalizing consumption and reducing the carbon footprint, through the Ajman Chamber's cooperation with its partners including government entities and its member establishments.
- Ajman Chamber encourages its members to invest in the clean sectors. It also educates business owners to adopt innovative solutions to achieve great

added value from emerging industries, and encourages the creation of job opportunities in green companies.

- Ajman Chamber stimulates the business community to invest in clean and renewable energy projects, develop cities, and green buildings; and adapt to the expected repercussions of climate change by expanding green areas and preserving natural reserves.
- Ajman Chamber is committed to reducing energy consumption, interacting with international events for climate preservation, participating in Earth Day and environmental events, and raising society awareness through introductory workshops and related events and activities.

We are committed

to cooperating with our partners to improve the quality of life of society, by contributing to the support of charitable and humanitarian work

- Ajman Chamber is committed to declaring the late Sheikh Khalifa bin Zayed Al Nahyan 2017, as the "Year of Giving". Since then, it launched a wide range of charitable and social initiatives and programs in line with the UAE wise leadership's directions, in cooperation with the Ajman Chamber's partners in improving the quality of life.
- The Chamber is keen to pioneer its awareness-raising role, spread the culture of volunteer work, and encourage, motivate, and support

volunteers on a permanent basis.

- Ajman Chamber adopts the application of the Code of Ethics and Professional Conduct, including the basic values within which the public employee must work, and the achievement of a set of ethical principles that govern their professional and functional behavior. This has a profound impact on the internal work environment as well as the impression of the Ajman Chamber's customers and society as a whole.

We are committed to contributing to building the future of the coming generations

- Ajman Chamber is committed to contributing to building the future of future generations and supporting the education process in line with the future requirements of the labor market and keeping pace with the successive developmental changes taking place in the UAE. It implements annual initiatives and educational workshops to qualify the next generation for the requirements of the future labor market.
- Ajman Chamber's organization of the Ajman International Education and Training Exhibition (AETEX) annually, in strategic partnership with the Ministry of Education, has strengthened the Ajman Chamber's direct efforts in developing the education sector, marking its future policies, and creating new academic disciplines that keep pace with the requirements of the local,

regional, and international labor market.

- "AETEX" has made its mark in the education exhibition industry at the level of the country and the region, and has become a major supporter and contributor to the development of the educational process, by providing an annual platform that brings together educational institutions, to review the latest educational means and tools, and open up prospects for cooperation and partnership, and exchange experiences between the participating parties.
- Ajman Chamber is keen to implement an annual agenda that includes a wide range of programs, courses, and training workshops to ensure that young men and women are attracted towards investing in the private sector, and to qualify young cadres that contribute to the development of the economic sector and the growth of its business.

We are committed to developing and strengthening national belonging to all segments of society

- Ajman Chamber is committed to developing and strengthening the national belonging of all segments of society by participating in national and heritage celebrations and organizing events in conjunction with the agenda of the national event with the aim of highlighting the UAE history and heritage.
- Ajman Chamber is always committed to promoting the values of citizenship, belonging, and loyalty, by actively participating in the celebrations of the UAE National Day and the Flag Day.

- We are proud of our past, present, and future, and we, in the Ajman Chamber, seek to consolidate the national identity in the hearts of society members, in addition to launching many initiatives that are closely related to the meaning of national identity, due to the Ajman Chamber's keenness to revive the authentic Arab traditions and customs in the souls and minds of new generations as bearers of the banner of the future of UAE identity.

We are committed to spreading and encouraging the culture of volunteering

- Ajman Chamber is committed to engaging the society in volunteer work and enhancing its role in the various events and exhibitions organized by the Ajman Chamber, which will reflect positively on the promotion of a cohesive and socially cohesive society.
- Ajman Chamber is committed to contributing to supporting volunteer work and motivating society members to participate in all charitable, humanitarian, and community events, supporting volunteers and working to develop and invest their energies in an innovative way that benefits the society.
- Ajman Chamber is keen on educating the private sector and its employees of the importance of participating in social and voluntary work, which contributes to

business growth by improving institutional reputation and improving brand image.

- Ajman Chamber honors companies and individuals who voluntarily perform social services to set an example and a role model for others.

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