



غرفة عجمان
AJMAN CHAMBER



التقرير السنوي
Annual Report
2025

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Ajman Chamber Annual Report 2025


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 **Statement of His Excellency the Director General**

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2025 was a year of qualitative milestones, as we continued to cement Ajman's position as a premier investment destination, a supportive entrepreneurship ecosystem, and a catalyst for sustainable growth.

At Ajman Chamber, we remained committed to advancing our services, adopting best practices, and accelerating digital transformation to meet our members' aspirations and enhance the Emirate's competitiveness locally and globally.

These achievements were realized through integrated efforts and close collaboration with our public and private sector partners, reflecting the business community's trust in the Chamber as a dedicated home for traders, manufacturers, and entrepreneurs.

In this context, we reaffirm our commitment to teamwork and investing in initiatives that drive economic diversification, foster innovation, and unlock new trade and investment horizons, aligned with our leadership's vision and the UAE's direction toward a competitive, knowledge-based, and sustainable economy.



H.E. Abdullah Al Muwaiji
Chairman of the Board, Ajman Chamber



2025 marked a transformative operational phase for Ajman Chamber, shifting our focus from initiative development to impact measurement, and from service launching to performance excellence. We prioritized streamlining the customer journey, accelerating procedures, and expanding digital solutions to ensure a more agile and efficient experience for the business community.

Throughout the year, we deepened engagement with our members, actively listening to their needs and transforming challenges into tangible growth opportunities. We remained dedicated to building strategic partnerships that support SMEs, empower entrepreneurs, and open new channels for commercial exchange.

Our achievements are the result of a mission-driven team, constantly striving to deliver measurable added value. Looking ahead, we aim to double our efforts, enhance institutional performance, and embed a culture of innovation that aligns with Ajman's economic vision and aspirations.



H.E. Salem Al Suwaidi
Director General, Ajman Chamber

A Council Driving Vision and Delivering Impact



Future Outlooks

Ajman: A Hub of Economic
Vitality, Leading in Quality of
Life, Investment Attraction,
and Business Facilitation.



Strategic Leadership Messages

Empowering the Emirate's Business
Community

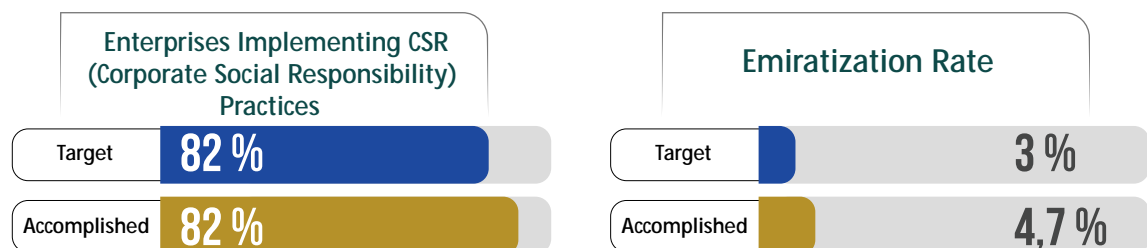
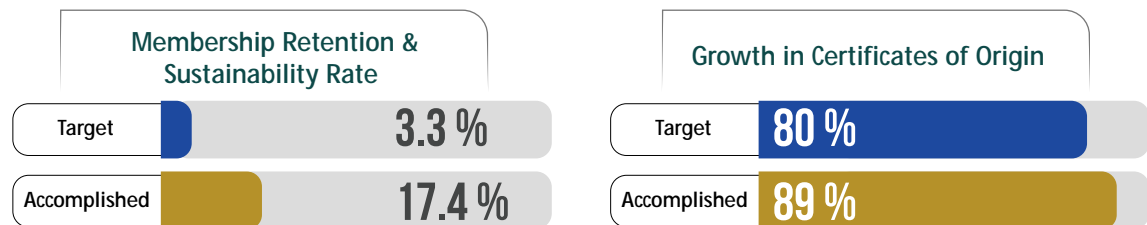
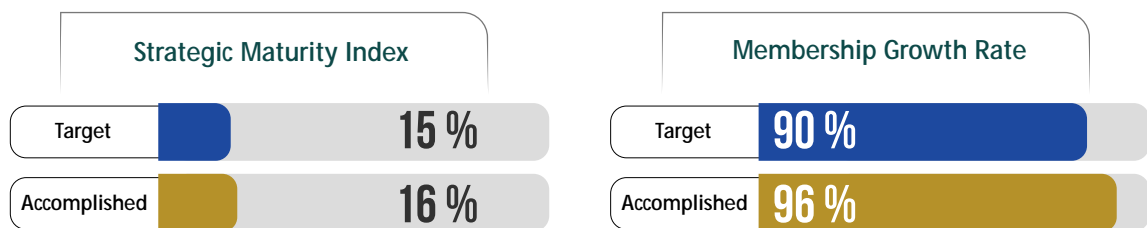
Fostering a Pro-Business

Environment for Economic Activity

Driving Peak Prosperity and

Sustainable Economic Diversification

Strategic Milestones and Leading Indicators



China - UAE Investment Forum

Key Outcomes:

- Signing a Memorandum of Understanding (MoU) with the China Council for the Promotion of International Trade (CCPIT) - Chongqing.
- The Chamber joined the International Chambers of Commerce & Industry Alliance, spanning 523 ports across 124 regions.
- Receiving proposals to establish and promote the Chamber's representative offices across China.
- Benchmarking best practices and pioneering projects in China.
- Promoting the Emirate of Ajman and the Ajman Chamber on a global scale.



Meetings with investors	15	Memoranda of Understanding for Chamber Members:	4
Delegations to Chinese Conferences & Exhibitions	5	Companies Onboarded with Chamber Services	350
Media Features & Press Coverage of Chamber Participation	79		

Trade Relations: Ajman & China

Export Commodities

Fuels and mineral oils	Fruits and Edible Produce	Essential Oils	Meat and Fish Preparations
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Export and Re-export Commodities

Beverages and Liquids	Plastics and Related Articles	Salt, Stones, and Plastering Materials	Fuels and mineral oils
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Ajman International Education and Training Exhibition



Ajman International Education and Training Exhibition



Number of workshops

11

Number of cooperation agreements

5

Number of participating universities

62

Number of participating students

6150



Technological Advancements and Smart Solutions



Completion of Digital Infrastructure Upgrades %100

Digital Service Adoption Rate %99.11

Digital Transformation Rate %100

Website Uptime and Availability %99

Uninterrupted Network and Systems Connectivity %97

Mobile Application Compliance with Quality Standards %94

Web Portal Compliance with Quality Standards %92

- Achieving a 5-Star Rating for the Mobile App and a 4-Star Rating for the Website at the UAE Global Star Rating System for Services.
- Launch of CRM 365 Cloud: Streamlining customer data management and government services to drive operational efficiency.
- Launch of the Cloud Financial System.
- Launch of the Cloud Human Resources System.
- 'Zero Bureaucracy' Programme: Active participation in local and federal initiatives to eliminate administrative redundancy.
- 'Khalak Makanakî (Service at Your Doorstep)': Launched at GITEX 2025, providing seamless support and convenience for Senior Citizens and People of Determination.
- Smart Security Operations Center (SOC): Launch of the advanced SOC project for enhanced cybersecurity.
- International Certification: Attained ISO/IEC 27001:2022 for Information Security Management Systems.



Fostering Communication and Strategic Partnerships

Number of visits by Chamber members

210

Total number of events

36

Meetings with ambassadors and consuls

10

Number of participations in local and international exhibitions

8

Organization of training workshops

5

Social Responsibility Initiatives

4



**Reception of
the Guinean
ambassador**

**Reception of
the Peruvian
ambassador**



**Reception of
the Estonian
ambassador**



**Reception of
the Indonesian
ambassador**

**“Make it in the
Emirates” Forum
(Abu Dhabi):
Featuring 20
prominent factories
from Ajman**



**Annual Investment
Meeting (AIM) - Abu
Dhabi:
Showcasing
achievements to over
20,000 global
participants.**



Trade Expo Indonesia (Jakarta):

Participation of 5
factories from the
Emirate of Ajman

Meetings with Business
Groups across the Health,
Education, and
Industrial Sectors hosted
by:

Thumbay Hospital, ZOYA
Health & Wellbeing Resort,
and Ajman
University



Workshop on
Comprehensive Economic
Partnership Agreements,
in cooperation with the
UAE Ministry of Foreign
Affairs and the
Department of Economic
Development.

“Law on the Regulation of Real Estate Joint Ownership in the Emirate of Ajman”



Ajman Industrial Community Forum to Promote Industrial Transformation and Innovation In collaboration with the Ministry of Industry and Advanced Technology



Private Sector Mobile Clinics Initiative Aimed at Providing Medical Screening for Factory Employees



Future Pioneers Initiative: Developing Students' Skills and Integrating Them Practically into the Business Environment





Legal Framework and Arbitration Initiatives



Percentage of Completed Legal Opinions

100%

Compliance Rate in Reducing Service Procedures

100%

Rate of Invalid Mediation Requests (Lack of Jurisdiction)

15%

Rate of Reduction in the Number of Service Delivery Procedures

24%

Processing Rate of Registered Arbitration Requests

100%

Completion Rate of Expert Registration Applications

100%

Processing Rate of Mediation Requests

100%

Completion Rate of Arbitrator Registration Applications

90%

Number of Studies and Reports Issued

37

Contracts and Applications Reviewed

164

Workshops and Engagement Sessions

52

Number of Service Procedures Reduced in Line with the Annual Plan

10

Number of Mediation Requests

138

Global Trade Exchange

Total Certificates of Origin Issued

46,888

Growth Rate: %4.8 compared to 2024

Exports

12,852

Re-export

34,036

AED 2.12 billion

AED 5.732 billion

Export and Re-export Commodities

Metals used in the manufacturing of furniture, doors, staircases, and related products
Valued at over AED 648 million

Dried, peeled beans/pulses
Valued at over AED 233 million

Iron and Steel Castings
Over AED 226 million

Petroleum oils and mineral oils
AED 142 million

Fresh and chilled fish
Over AED 139 million

Top Export and Re-Export Destinations



Libya

AED 2.8 billion



Saudi Arabia

AED 982 million



Qatar

AED 509 million



Iraq

AED 414 million

Total New and Renewed Memberships

43,486

Professional Licenses 21,831

Commercial Licenses 19,825

Industrial Licenses 1,688

Bedayat Licenses 96

Media Licenses 46





Supporting and Empowering Women Entrepreneurs

Bedayat Licenses and New Memberships

107

Initiatives

5

Training workshops

7

Local and International Participation

22



Flexible Sales Techniques Workshop



The Importance of Protecting Your Business's Digital Data



Entrepreneurial Empowerment through Artificial Intelligence



Plant and Harvest Initiative: (2 home-based agricultural projects for members)



Sayyarati Initiative: (Purchase of 2 vehicles for members)



Rofouf Initiative: (105 beneficiaries) (5 sales outlets) (4 diverse participations)



Sports Platform Initiative: (Promoting members' mental well-being) (2 initiatives)



Ryogi Initiative: 2 initiatives
Nashi' Initiative: Developing students' entrepreneurial skills



Participation in the Liwa Ajman Dates and Honey Exhibition



Visit to the Oman Chamber of Commerce and Industry



Participation in the GCC Businesswomen Forum



29 Participation in the Bayan Forum in Riyadh

Towards New Horizons of Achievement.

As we conclude this annual report, we extend our sincerest gratitude to everyone who contributed to the leadership and excellence of the Ajman Chamber throughout 2025. It has been a year filled with both opportunities and challenges; however, together, we have achieved remarkable milestones that reflect our unwavering commitment to supporting the business community and advancing the Emirate's economic environment.

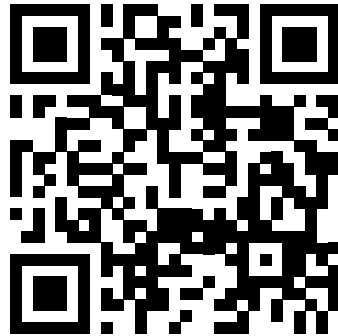
We believe that success is never achieved in isolation; it is the result of collective effort and seamless cooperation between the public and private sectors. We take great pride in our accomplishments and reaffirm our ongoing commitment to strengthening partnerships and providing the essential support required for entrepreneurs and investors to thrive.

We look forward to the future with great ambition and renewed success, wishing everyone a year filled with prosperity and progress.





Visit our Instagram account



Contact Us

80060

Info@ajmanchamber.ae