## ÇİNKOM

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## **QUALITY POLICY**

As ÇİNKOM, we see customer satisfaction as the most important factor in every product we manufacture. For this purpose, the following items have been determined as our Quality Policy:

- Human and Environmental awareness,
- Scientific and data-based study
- Continuous improvement and process improvement,
- Our global perspective,
- Proactive thought discipline,
- To apply the principle of prevention at the source instead of debugging the error,
- Increasing the product and service quality by providing the peace and trust of the company employees,
- To make the company employees feel from the "ÇİNKOM Family ",

In order to fulfill all these, comply with the terms of the QMS within the framework of legal regulations and ensure that its effectiveness is continuously improved.

## **SOCIAL RESPONSIBILITY**

Our understanding of social responsibility is not to remain insensitive to social
problems, to contribute to the development of our country's human resources, and to
fulfill our duty to institutions, organizations and non-governmental organizations
working in this direction.

- Çinkom not only made investments in the industrial field, but also showed the same sensitivity in social projects, as well as numerous donation activities, "Çinkom Örenşehir Primary School" and "Erciyes University İncesu Ayşe-Saffet Arslan
   Vocational High School" were built and donated to the Relevant Institutions.
- Within the scope of the Target 2020 Olympics Project Center, Hands Extending from the Street to the Medal with Silky Touch Social responsibility Project is carried out in all.
- Until today, we are aware that our resources, which are decreasing day by day, are not
  infinite, and the effects of products and activities on the environment should be
  followed.
- Çinkom has adopted the ISO 14001 Environmental Management System, a
  management model established on the basis of risk analysis to keep its interaction with
  the environment under control.
- In our facilities, national and international legal obligations are followed within the framework of activities aimed at protecting the environment and human health.